

Constance Roberts
3421 South Dye Road
Flint, Michigan 48507-1009

January 23, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

I am urging you to settle the lengthy antitrust lawsuit pending against Microsoft. I think it is ridiculous that the case even made it as far as it has.

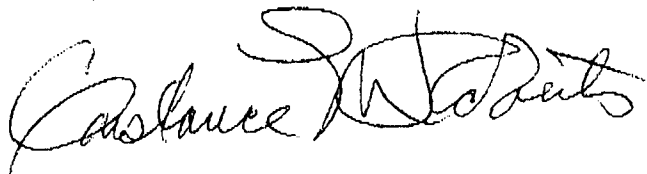
I think it is a shame that the government has gone after Microsoft. Bill Gates is simply a guy who made good and has been punished for his success. The Justice Department seems to have unfairly singled out Microsoft instead of treating all companies in similar positions in an evenhanded manner.

Though I believe that the justice system has wasted significant time and money in continuing to pursue legal action against Microsoft, I believe that the terms of the current settlement are reasonable, and I would like to see Microsoft back on track. I am a stockholder in the company, so I am affected by its inability to conduct business as usual.

The government's stated aim is to increase competition. The new provisions Microsoft has agreed to will do just that. Users and computer makers can more often and more easily install and configure Windows in ways that promote and use competing products.

Please settle the case as quickly as possible.

Sincerely,

A handwritten signature in cursive script that reads "Constance Roberts". The signature is written in dark ink and is positioned above the printed name.

Constance Roberts